

Electric Appliance Problems

《TV Reception is poor》

If images display poorly or not at all, please follow the procedures below:

- (1) Confirm that the TV cable terminals are securely connected.
- (2) If it still remains a problem, please contact us.

《Air Conditioner doesn't perform well》

Clean the air filter frequently (once every 2 weeks)

Cleaning the air filter will prevent various failures.

Clean the filter using a vacuum cleaner or wash with water.

《Air Conditioner doesn't work》

The following factors may be considered, check whether any may apply:

- Has the breaker tripped?
- Is the power cord unplugged
- Is there a power outage or blackout?
- Is the remote control battery dead?
- Is the battery in the remote control placed in reverse?

《Self diagnosing the remote control》

If you look at the remote control's transmitter through a camera equipped mobile phone as if you plan to take a shot and press the button on the remote control, if the transmitter emits a white light, it should be in working condition.

《Gas Stove does not ignite》

The following factors may be considered, check whether any may apply:

- Is the gas hose bent?
- Can the batteries be dead?
- Is the burner cap securely set in place?
- Is the burner cap wet?

The burner cap is a round dish-like part where flames are emitted.

Check and see if the burner cap may be dirty, loose, or is wet.

【Battery replacement location】

The battery compartment is located on the side or below the gas stove switch. If the flame doesn't ignite, try replacing the battery first.

《How to install the washing machine hose》

Please follow the steps below:

When you purchase a new washing machine, 2 parts are included. A water supply adapter fitting coupler attached to the water faucet is usually forgotten to disassemble and take it with them when moving, but is actually an accessory part of the washing machine.

If the water supply adapter is not available, you will need to purchase one.

(1) Attach the water supply hose to the washing machine.

Check to see if the black washer ring is attached to the cap nut connector.

(2) Tighten the screw perpendicular to the faucet and avoid screwing in at an angle. Check that it does not interfere with opening the washing machine lid while making sure that the screw is securely fastened and does not leak.

(3) Loosen the screw of the water supply joint fitting.

Loosen the screws of the body part so it will fit, and insert it onto a faucet (can be loosened manually). If the faucet is too large to attach, remove the white ring from the body.

※The screw needs to be loose enough to dismount.

(4) Tighten the screws evenly and attach it to the faucet. Insert the faucet until it sticks to the black washer inside the water fitting so that the tip of the faucet is securely attached.

Position the fitting lightly onto the faucet, and tighten the four screws evenly. Adjust the faucet so that the tip of the faucet fits the center of the black washer, otherwise, it may cause water leakage.

(5) Tighten the 5mm gap of the water supply faucet fitting and the assembly will be complete. Once, the screws are secured, twist the bottom part of the adapter clockwise to the right and further tighten the 5mm gap. The tightening will allow the washer to join the tip of the faucet preventing any water leakage. After tightening, there still may remain 1-2mm gap between the adapter, but that should not be a problem as long as the fitting is secure and does not wobble.

(6) Insert the water supply hose. Insert the water supply hose into the adapter attached to the faucet. The water supply hose that is connected to the washing machine is now inserted to the water faucet fitting.

(7) Insert it until it clicks. Open the lock lever while pulling down the movable sleeve and insert the water supply joint fitting. Complete by hooking the lock lever to the collar. Likewise, when unhooking, pull down the movable sleeve while opening the lock lever.

Type of water supply joint fittings (nipple type for washing machines)

In addition to the water supply joint coupler, there is also a handy part that can be directly connected to the washing machine water supply hose by simply replacing the faucet tap with a hose coupler connector. There are also safety design products that have a leak prevention feature.

- L shaped nipple for a washing machine

- ※ Provided by the tenant.

Same as the brass faucet, there is a collar that hooks the lock lever on the water supply hose.