

## Other Problems

### **«How to prevent condensation»**

Condensation that forms on windows and walls are water droplets.

Turning on an exhaust fan is effective when water vapors form in the kitchen or bathroom.

For storage, open the doors as wide as possible to let warm air in, in addition, place a raised platform and store items on top of it, yet keep it a few centimeters away from the wall to provide air circulation for maximum effect.

Open gas burner stoves generate steam (Oil stove is prohibited)

It is best to provide ventilation by opening the windows 5 to 10 minutes before going to bed.

Avoid laying the mattress directly on the floor, but lay a mat or a carpet between the floor and mattress. It is effect to open the air vents. Drying laundry indoors may cause condensation and mold growth.

### **«When the entrance door lock is hard to turn»**

Some reasons that would cause difficulty to rotate a key may be due to dropping it resulting in damage or trying to use a dirty key.

For maintenance, use a dry lubricant spray.

Make sure that you do not use oil based lubricants.

Oil based lubricants tend to absorb dirt and will soon make it difficult to turn.

Use dry lubricant spray.

### **«When screws become loose»**

Screws in various places tend to become loose depending on how frequently the item is used.

In such cases, do not leave it as it is, but tighten the screws with a screwdriver.

### **«Apply for a bicycle parking permit sticker»**

If you wish to apply for our bicycle parking permit sticker, email the Musashi Customer Center or contact us by using the general request form.

Make sure to attach the special parking permit sticker that is distributed by our

property management company.

Bicycle without the stickers will be considered abandoned and will be removed from the premise after a certain period subsequent to a notice posted on the bicycle.

Please adhere the designated parking permit sticker on an area that is easily visible.

※Please be advised that parking permit stickers are not distributed to properties that do not have parking facilities.

### **《Lights that go out in common areas》**

If light bulbs go out in common areas (e.g., entrance, hallways, stairs, parking areas, etc.), we greatly appreciate it if you can contact us by email to the Musashi Customer Center and fill out the request form.

Please specify which light bulb went out.

Ex.)“The light bulb in the common hallway in front of unit 203”.

※Please be advised that if the light bulb is a custom item, or if the fixture is broken, it may take more than a week.

We apologize for any inconvenience that it may cause.

### **《How to obtain a parking permit》**

Please contact the Musashi Customer Center regarding issuing a parking permit “Automobile storage garage certificate” via email, or through the request form.

※Cars that do not fit within the parking space are not allowed to be issued a parking permit, so when you plan to re-purchase a car, please check the actual size of the parking space yourself.